

## **MESSAGE FROM THE COMMUNITY SERVICES DIRECTOR**

To Our Stakeholders:

As Director of the Community Services Department (CSD), I would like to join all CSD employees in welcoming you to our strategic business plan. I am excited about the opportunity to share our mission in helping our community improve the quality of life for our citizens.

We meet our objective to improve the quality of life for our citizens through very committed staff who deliver creative and innovative services which range from financial support to first-time homebuyers; to superior parks and recreation programs; to financial and technical support to non profit entities so the City can maximize its ability to serve more people within its limited resources. In delivering services to you, we strive to uphold our values of public trust, fiduciary responsibility, customer service, leadership, diversity, innovation, and creativity.

CSD is unique in that we deliver both direct services, as well as services through a network of community-based partners. The strength of our partners is key to our success. We look for ways to continually improve operations, and provide a high level of customer service to our partners. This is critical to ensuring that limited resources are directed in a manner which builds a better community for present and future generations.

In our efforts to continually improve as an organization, your comments are important to us. Please let us know how we may serve you by contacting us. Thank you for your interest in improving the quality of life for our residents.

A handwritten signature in dark ink, appearing to read "G. Dewey Harris III". The signature is fluid and cursive, with the last name "Harris" being particularly prominent.

G. Dewey Harris III